

DENCRIPT CONNEX

Quick Guide

STEP 1: INSTALLATION

Dencrypt Connex is available for download from:



STEP 2: ACTIVATION

An activation link is provided by email, as QR code or via text message:

1. Open email, text message or scan the QR code.
2. Tap activation link.
3. Please allow Dencrypt Connex access to the requested device resources.

After a few minutes the app is ready for use.

FAQ

Q: Activation link expired?

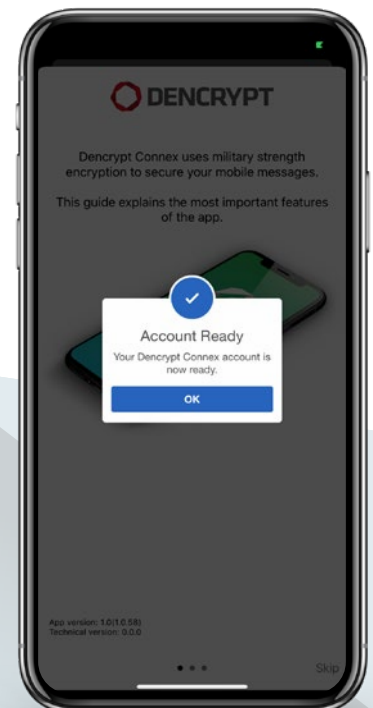
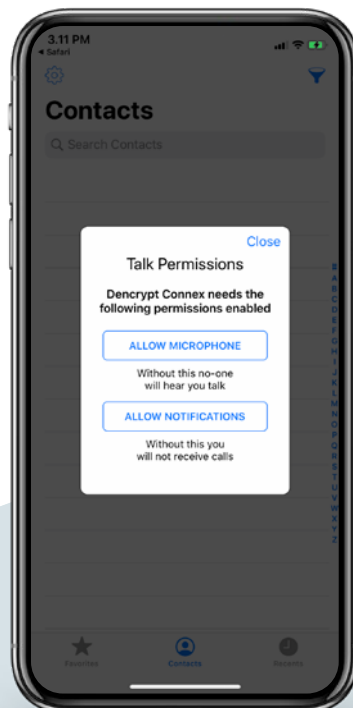
A: For security reasons the activation link is only valid for a limited time. Request a new activation link from support.

Q: Activation takes long time?

A: Local Wi-Fi may block the traffic. Disable Wi-Fi and try again.

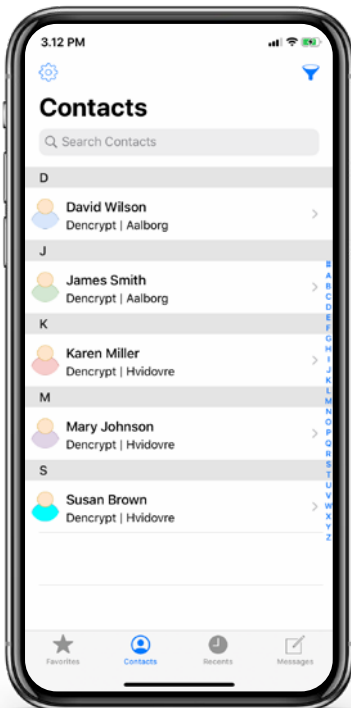
Q: Activation link is not active

A: Some email clients may disable the hyperlink. Contact support to get an activation link by QR code or text message.




FIND CONTACT

1. Open Dencrypt Connex.
2. Select Contacts and choose contact person.


MAKE CALL

Use Dencrypt Connex for secure calls

1. Tap the green dial button.
2. For a group call select another contact person and tap "Add to call". The ongoing call will be paused. Once the additional contact is established, tap "Merge" to connect the contact to the call.


SEND MESSAGE

Use Dencrypt Connex for secure messaging

1. Open Dencrypt Connex.
2. Select Messages and contact(s) to create chat rooms.
3. Enter text and attach content.
4. Tap Send.



REFER TO THE OPERATIONAL USER GUIDE FOR DETAILED INSTRUCTIONS. REPORT ERRORS AND INCIDENTS TO:

1

1ST LEVEL: SYSTEM ADMIN

Contact your local systems administrator or security officer.

2

2ND LEVEL: DENCRYPT SUPPORT

T: +45 7211 7911
E: support@dencrypt.dk


SECURITY INSTRUCTIONS

- » Ensure that 3rd parties cannot listen in or observe the screen.
- » Be aware of acoustic coupling to telephones, radio transmitters, etc.
- » Use only wired headsets.
- » Avoid using untrusted 3rd party keyboards.
- » Immediately report lost or stolen phones to your security officer.